

Escape

a chronicle of the christie lodge owners association

Christie Earns RCI's Award - Resorts of International Distinction

The Christie Lodge is very pleased to announce that it was recently rated by RCI as a Resort of International Distinction!

Resort Condominiums International (RCI) awards its Gold Crown Resort designation to its highest rated resorts. Resort of International Distinction is the award given to honor and recognize its next level of resorts.

Resort rating systems exist to assess a variety of qualities that make resorts desirable vacation destinations. The major ratings agencies evaluate resorts affiliated with them by predetermined criteria regarding the quality and services offered by the resort and the availability of amenities on site or nearby.

To become an R.I.D, RCI's Resort Recognition Program requires that the affiliate candidate consistently provide superior vacation experiences for its owners and guests. The recognition is determined by RCI members who submit evaluations of their vacation experiences after they travel. Members rate the quality of the resort facilities and services in five categories:

- ✧ *unit quality*
- ✧ *hospitality*
- ✧ *housekeeping*
- ✧ *maintenance*
- ✧ *check-in/check-out*



The Management of the Christie Lodge constantly works to improve the resort and its many amenities

Less than 20% of the 3,700 RCI-affiliated resorts achieve this stature. The honor provides an enhancement of a familiar advantage to our owners – even more trading power! The Christie Lodge has always enjoyed a high exchange value, and this award will make it even more powerful.

This distinction has been one of our Lodge's goals for many years and it was not an easy goal to achieve. Our staff has worked hard for this honor and it is very honestly deserved.

Thanks to our Owner's Association and our Board of Directors for their strong involvement and support in achieving this accomplishment, and thanks to all of you, our owners, for making this possible. The Christie Lodge strives to exceed owners' and exchange members' expectations. Our desire to continue our leadership in the timeshare industry is stronger than ever!

(see "More Accolades" on page 2)

Winter '04

More Accolades . . .

The Vail Valley Chamber and Tourism Bureau has a strong commitment to keeping the area one of the best vacation locations in the world. That is why, in 1999, it initiated the Lodging Quality Assurance Program.

This is a community-wide program that rates properties from East Vail to Cordillera. Its aim is to raise the bar on the quality of lodging throughout the Vail Valley.

The LQA Program inspects each rental property every year and assesses the interior room quality of hotels and



... comfortable with the feeling of home ...

condominiums. It encompasses over 3,000 units that are managed by 70+ property management companies. The inspection process awards a *grade*

based on a 100-point scale.

We are pleased to announce that the Christie Lodge has achieved the **Gold** rating, second only to platinum. The LQA criteria for a Gold resort follows: "This rating reflects recent interior design motifs and coordinated decorating efforts. Inventory contained within each room of the home or unit is upscale and in excellent condition. In short, a gold unit is comfortable and stylish with the feeling of home."

Christie management is dedicated to making our lodge the best in the valley, and we think we have succeeded in making it the best value!

Club Navigo - Tremendous Owner Benefit Added!

We are extremely pleased to announce an affiliation with *Club Navigo* as an added benefit to our owners. As an introductory offer, participation in *Club Navigo* is free of charge to Christie Lodge owners. What is our *Club Navigo* affiliation and how does it work?

We begin by telling you about the *Liki Tiki Village* in Orlando. This resort is minutes away from Walt Disney World and offers a plethora of amenities. Check your search engine for more details. Should you have a desire to spend a week there, here's how . . .

Call the Christie Reservations department toll-free at 888-325-6343. Book your week with us and ask us to bank it for Club Navigo. Request availability at the *Liki Tiki Village* and discuss desired visit dates. You will not be charged any fees up front - only an \$89 exchange fee upon confirmation only.

Once you've banked for Club Navigo, you enjoy much more flexibility for your ownership because you will have not only the current year, but also



The Cove is located on beautiful Ormond Beach the year after to book the week in which you will visit the *Liki Tiki*.

Other resorts in the Club Navigo affiliation include the *Cove Resort* on Ormond Beach, Florida, and the *Grand Seas Resort* on Daytona Beach. If you prefer water and sun over snow and more snow, this option could possibly be the perfect solution for you!



Club Navigo specializes in sun, sand, water, nice resorts & fun!

For more information about this exciting new owner benefit, call our reservations department at the toll-free number listed above and we will be happy to further explain this exciting new program to you.



Rez Hotline:

1-888-325-6343

fax: (970) 845-4535

email:

reservations@christielodge.com

When using your week, remember to reserve early!

As a Christie Lodge owner, you may go to *ResorTime.com* and peruse their availability of resorts around the country. No membership is needed but three levels are available and discounts increase with membership level. One may be just what you want!

They regularly have vacation specials and "last minute hot deals" that are very attractive. You'll find that in addition to your regular use of your week, you can stay at other resorts at their bonus-time rates. Our reservation agents will be happy to discuss with you the particulars of this benefit.

CHRISTIE LODGE OWNERS ASSOCIATION CASH BUDGET - FISCAL YEAR ENDING 6/30/04

Revenue			
Assessments	\$	3,893,064	
Collections	\$	1,060,634	
Ancillary	\$	1,866,256	
Total Revenue			\$ 6,819,954
 Expenses			
Management & Administration			
Payroll	\$	785,314	
Payroll Taxes & Benefits	\$	163,973	
Operation Expenses	\$	1,003,313	
Total Mgt. & Admin.	\$	1,952,600	
 Room Operations & Guest Services			
Payroll	\$	1,218,479	
Payroll Taxes & Benefits	\$	164,427	
Operation Expenses	\$	430,727	
Total Room & Guest	\$	1,813,633	
 Property Operations & Maintenance			
Payroll	\$	451,144	
Payroll Taxes & Benefits	\$	81,657	
Operation Expenses	\$	231,880	
Total Ops & Maint.	\$	754,681	
 Fixed Expenses			
	\$	830,937	
 Owner Accounts			
Payroll	\$	136,346	
Payroll Taxes & Benefits	\$	27,951	
Operation Expenses	\$	65,331	
Total Owner Accounts	\$	229,628	
 MIS (Management Information Systems)			
Payroll	\$	78,082	
Payroll Taxes & Benefits	\$	15,226	
Operation Expenses	\$	126,197	
Total MIS	\$	219,505	
 Resort			
Payroll	\$	69,073	
Payroll Taxes & Benefits	\$	8,291	
Operation Expenses	\$	275,031	
Total MIS	\$	352,395	
Total Expenses	\$	6,163,378	
 Less: Reserve Funding Requirement			
	\$	(591,922)	
Payment of Debt - Net of Notes Receivable			
	\$	(35,573)	
Net Income from Operations	\$	29,081	



**Board of Directors
THE CHRISTIE LODGE
OWNERS ASSOCIATION**

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LUCKY winners!

*Alfred & Elaine Shea
Colorado Spgs, CO*

*Dean & Lavone Hurt
Palisade, CO*

*Dorothy & James
Walling - Azle, TX*

Congratulations!

HIGH REWARDS for prompt fee payment! The owners listed at right each received a one-week exchange into the Christie Lodge, or some other RCI or I.I. resort of their choice.

Prompt payment of 2003 #2 Maintenance Fees allowed these owners to enter the drawing for an RCI or I.I. exchange week of their choice with NO exchange fee!



CDOT Offers Much More Than a Toll-free Number . . .

. . . but just for the record, that number is 1-877-315-7623 (from within CO) and will give you road conditions all over the state. From out of state or within the Denver metro area, get the same info at (303) 639 1111.

You'll find that CDOT's home page - www.dot.state.co.us - offers a plethora of information, from links to other state and even federal information areas to advice on driving on ice, de-icing your vehicle, learning about the T-REX project, finding out about highway construction and even applying for employment with CDOT. This is only a small portion of the list of the information available.

The content of CDOT's site just doesn't stop: of particular interest to most winter vacationers is the *Road and Weather Conditions* link that can be directly accessed at www.cotrip.org.

This page is where the action really gets exciting and useful. Of course, road conditions are available but you can also see neat stuff like what is being displayed on all those neat *variable message signs* up and down I-70 & I-25 and in other parts of the state.

Up-to-the-minute weather and snow conditions are displayed along with live radar images of the same.

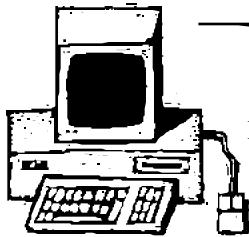
Airport conditions throughout the region are given and flight information is just a click away.

One of the neatest features is the viewing of several real-time traffic cameras around the state showing your fellow motorists zipping along the highways.



Fire, drought, pollution, wildlife and even bicycle information is also

available. There are even options for cell phone and PDA access should you desire. Owners have reported great satisfaction from using this electronic enhancement in planning their vacation.



. . . www.christielodge.com always improving . . .

If you haven't visited our website yet, we invite and encourage you to do so soon. By now all owners should have received

their unique user name and password with their 2004 maintenance fee invoice. We encourage everyone to change their password once online. If for some reason you cannot log onto the Owners area, click the "Need Help" link and follow the instructions.

Almost a year ago we began a major renovation of this site. Feedback solicited from you revealed an overwhelming desire for online reservations and payment. These features have been addressed, partially implemented and will be in full operation soon.

To thank you for participating in our solicitation-of-wants survey, we randomly awarded a free two-night stay with us, the winners being Glenn & Susie Case of Wichita, Kansas. Our new survey features a free week exchange via our new *Club Navigo*, featured elsewhere in this issue. Please look for it and give us your feedback!

We will automatically enter you into this drawing if you make your dues payment or a reservation online. Look for the "My Account" button in the Owners Home section to access your account.

Some new and coming features include:

- *Check your account balance*
- *Pay maintenance fees*
- *View available use time*
- *Check reservation availability*
- *Book owner reservations*
- *Update personal information*
- *Owner education and information*
- *Lodging information*
- *Online hotel booking*
- *Updated concierge information*
- *Sales information*
- *Timeshare industry facts*

Some browsers are reportedly not showing the data encryption "lock" but let us assure you that your information is secured behind two firewalls: at the web host company and within our reservations/payment system. In addition, all major credit cards offer online fraud protection so you may access your account with peace of mind.



Website front page greets you with a beautiful and familiar scene

CLOA Annual Meeting Held

The 2003 Christie Lodge Owners Association Annual Meeting was held in October in Houston, Texas. The meeting was attended by many interested owners and was conducted in accordance with the agenda. An election was held and Board members J. Raymond David and Lee Skinner were re-elected to 2nd terms on the Board of Directors.

Various management personnel made presentations during the meeting. Assistant General Manager Shirley Byrne, covered owner benefits, especially the new Club Navigo affiliation (see article elsewhere in this issue for details). General Manager Lisa Siegert-Free spoke on the recent refurbishment of the units.

The Christie Lodge management and staff would like to encourage all Christie Lodge owners to attend our annual meetings. It is in the best interest of all owners to be aware of their benefits, rules and other topics pertaining to their timeshare ownership. It is anticipated that our next annual meeting will be held at the Lodge in October, 2004.

Member Profile - Chuck "Chuckles" Rakity

This issue's member of the moment is Chuck Rakity. Chuck purchased two weeks way back in 1984 and has been a friend of the lodge ever since. He visits often, during his weeks and on many bonus days and we have come to think of him as *family*. Maybe that's why we call him *Chuckles*, maybe it's because he's always in a good mood; in any case, that's what we'll call him from this point forward.

Chuckles has worked for King Soopers supermarkets for 23 years. He currently is a Customer Service Specialist at one of their flagship stores in Centennial, Colorado, a suburb of Denver.

We have involved Chuckles over the years and asked him for input regarding lodge decor, amenities offered and just general viewpoints from an owner's perspective. He has never let us down and always offers good advice, as well as tasty King Sooper pastries and other goodies from time to time!



Last year he raised the highest amount of money in his group for the March of Dimes (over \$2,000) and got the honor of throwing out the first pitch of the first Rockies game.

Chuckles is hard at work building a home in the Kremmling area, so one of these days he'll be out of the city and into the mountains. The air up here is much cleaner than most of it in California, where he went to school. Look for Chuckles next time you visit - he just might be here!

Getting To Know Us . . .



who keep the place spic and span.

She came to us in 1988 as a maid and thanks to her tireless work, now occupies the top spot in Housekeeping. Joanna hails from the Parachute area. Parachute was named for the parachute-like appearance of the feeder canyons that flow into the main valley. It was renamed Grand Valley in 1904 but in 1980 the town reverted to the name Parachute after continuing confusion with the Grand River Valley.

This issue we are proud to introduce Joanna Shue. Joanna is our Executive Housekeeper. She supervises our largest department of forty employees

Anyhow, Joanna found her way to Avon and we're glad she did. She likes to read, hunt and fish. She's got her buck the last two years and hopes for

an elk this year. Lots of fish fear her in the lakes above McCoy.

Joanna is a breast cancer survivor and along with other Christie Lodge employees, participated in the *Snow Shoe Shuffle* last year, which is a cancer awareness fundraising event.

Because of the shortage of quality workers in the Vail Valley, part of her crew is Jamaican. These are lovely people and one benefit has been the fact that Joanna has learned to speak some Jamaican! Along with a little Spanish, that means she can speak in three languages!

Next time you're at the Lodge, look out for her and spend a minute or two in conversation. She's a great lady.

Calendar of Events - Winter '04

January, 2004

Richard Jeni, Comic	2
<i>The Nightingale</i>	13
<i>Toronto Film Festival</i>	14, 21, 28
Steve Earle	18
Ichos String Quartet	23
Lewis Black	25
Michael Feinstein	29
<i>A Streetcar Named Desire</i>	31

February, 2004

An Evening on Broadway	8
<i>Toronto Film Festival</i>	11
<i>Defending the Caveman</i>	14
<i>An Evening on Broadway</i>	15
Opera "Tune-up"	16

February, 2004 (continued)

<i>La Traviata</i>	17
<i>Budweiser Street Beat</i>	18, 25
<i>Fame</i> - the musical	19
<i>Le Trio Gershwin</i>	21
Derek Trucks Bans	22
Mexico's Three Tenors	24
<i>Diavolo</i>	27, 28
Tommy Emmanuel, Guitar	29

March, 2004

<i>Budweiser Street Beat</i>	3, 10, 17, 24, 31
<i>Rainforest</i> - dance	5
David Taylor dance	6
<i>A Couple of Blaguards</i>	7
Joshua Bell, Classic Violin	10

March, 2004 (continued)

Sam Bush, Bluegrass	14
<i>Richard III</i>	16
American Ski Classic	18~20
<i>The Second City</i> , Comedy	18
Leon Redbone	20
Aspen Santa Fe Ballet	23
<i>Rent</i> (Broadway musical)	23
<i>A Day In His Life</i> (J. Lennon tribute)	25
<i>Black Broadway</i>	27
<i>Lord of the Dance</i>	30~31

April, 2004

Vail Film Festival	1
Peking Acrobats	4
<i>Budweiser Street Beat</i>	7
<i>2004 Taste of Vail</i>	7~10
Ski Mountains Close	depends on snow

(leaf logo goes here)

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